

Notice of Data Security Incident

Foley Material Handling Company, Inc. (“Foley”) is providing notice of a data security incident that may have impacted some of its clients’ information. Foley Material Handling Company, Inc. is a custom Crane and Hoist OEM and Service Provider.

What Happened:

On May 14, 2024, Foley discovered suspicious activity from an unauthorized user on its systems. Foley immediately implemented its incident response protocols, began an investigation, and engaged independent computer forensic specialists to help. The investigation determined that the unauthorized user gained access to documents on the Foley system. A vendor was hired to review the potentially impacted documents to identify any personal information that was present at the time of the unauthorized access. From the review, it appears that individuals’ names, and some combination of the following data elements may have been contained in the documents: Social Security numbers, dates of birth, and addresses.

What We Are Doing:

Foley has taken steps to prevent a similar incident from occurring in the future, including deploying enhanced endpoint monitoring software, performing a global password reset, and implementing other security controls. Foley will also be mailing letters to impacted individuals with more information about the incident. If an individual’s personal information was affected, credit monitoring and identity restoration services will be provided at no cost.

What You Can Do:

Individuals should remain vigilant for incidents of identity theft or fraud by reviewing bank accounts and other financial statements, as well as credit reports, for suspicious activity. Incidents of identity theft should be reported to law enforcement or the Attorney General. Recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on a credit file can be found at www.identitytheft.gov.

For More Information:

Individuals should contact 1-800-405-6108 Monday through Friday from 8:00 am – 8:00 pm Eastern Time to determine whether they were affected by this incident or if they have any questions. Foley takes the need to protect the privacy and security of all information in their respective care very seriously, and deeply regret any inconvenience or concern that this matter may cause.